



End of Life Notification

São Leopoldo, March 20th, 2021

Continuous investment in research and development provides the design of vanguard equipment with the state-of-the-art technology able to meet the demands that arise daily in the contemporary industrial reality. The company's products lines are constantly evolving, allowing to the customers the main innovations in the global automation market.

Despite of all the practices adopted, the production status of each item depends on factors related to technological developments and availability of electrical and electronic components, semiconductors and quality factors that are specific to the different products in each series. In case of obsolescence in components supply on the market or other factors that may impede quality assurance in the production process, the production status of these items can be changed.

Therefore, the products listed below, due to the use of non-current technology, have restrictions for manufacturing and will, for this reason, be placed in special production status from the date defined below (EOL). Although no longer a part of the active portfolio, Altus maintains its ethical and commercial duty to set a deadline to its customers which allows planning for last purchase orders (LTB), delivery schedule (LTD) and technical support and repair (EOS). It is important to notice that purchase orders will not be accepted after the LTB date, and delivery of products after the LTD date. Additionally, Altus reserves the right of not providing technical assistance and repair services for items after the date EOS.

End of Life (EOL): 31/03/2021 ¹
Last Time to Buy (LTB): 31/05/2021 ¹
Last Time to Deliver (LTD): 31/07/2021 ¹
End of Service (EOS): 31/12/2022 ¹ (as long as spare parts are available)

Notes:

¹ dd/mm/yyyy

Table with Related Products

Products	Suggested replacement items (not necessarily 100% compatible)
PH3100	PH3500
PH3250	PH3500
PH3231	PH3500

Through the Technical Support and Commercial process, Altus provides personal attention in the definition of a solution that best meets the needs of its customers. Available communication channels are Web, email and phone.

Yours sincerely,

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